



REQUEST FOR SERVICE FORM (page 1 of 2)

Please use this form to submit service requests to A & A Fire and Security, Inc.

1) Customer Information (This section must be filled out)

Date:	
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Customer Name:				
Address:				
City:		State:		Zip Code:
Site Contact:				
Phone Number:				

2) Type of System and Problem

the blank

Fire Alarm [] / **Security** []

Description of Problem:

Device Trouble/Fault []

False Alarm []

Low Battery []

Comm. Fault []

Card Access []

Description of Problem:

Card Reader Not Working []

Card Reader / Card Trouble []

Programming / Scheduling []

Doors Not Releasing []

CCTV []

Description of Problem:

Camera Out []

Monitor Out []

Picture Out of Focus []

Recording / Retrieving Video []

If you need assistance, call 800-432-9082, or email customerservice@aafiresecurity.com



FIRE
 SECURITY
 NURSE CALL
 CCTV
 ACCESS CONTROL
 SOUND/PAGING
 WANDERING RESIDENT



REQUEST FOR SERVICE FORM (page 2 of 2)

1) Customer Information (This section must be filled out)

	Date:	
Customer Name:		
Address:		
City:	State:	Zip Code:
Site Contact:		
Phone Number:		

2) Type of System and Problem

[X] the blank

Nurse Call []

Description of Problem:

System Trouble []

Call Lights Not Working []

Low Battery []

Pull Cord / Bed Station []

Wander Resident []

Description of Problem:

Doors Not Releasing []

Door Not Secure []

System / Device Trouble []

Intercom [] / **PA System** []

Description of Problem:

Door Not Releasing []

Door Not Secure []

Unit or Apartment Buzzer []

Outside Buzzer []

Speaker / Sound []

Other []

Description of Problem:

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